

Student Success & Support Program

**Presentation to the
Los Rios Community College District Board of Trustees
October 21, 2015**

Presenters:

Dr. Victoria C. Rosario, Associate Vice Chancellor

Dr. Lisa Aguilera Lawrenson, Interim Vice President, Student Services, ARC

Dr. Kimberly McDaniel, Vice President, Student Services, CRC

Melanie Dixon, Interim Vice President, Student Services, FLC

Dr. Debra J. Luff, Associate Vice President, Student Services, SCC

Agenda



- **Introduction & Background**

- **District Services**

- **American River College**

- **Cosumnes River College**

- **Folsom Lake College**

- **Sacramento City College**

- **Questions**

A Bold Plan for Refocusing on Student Success

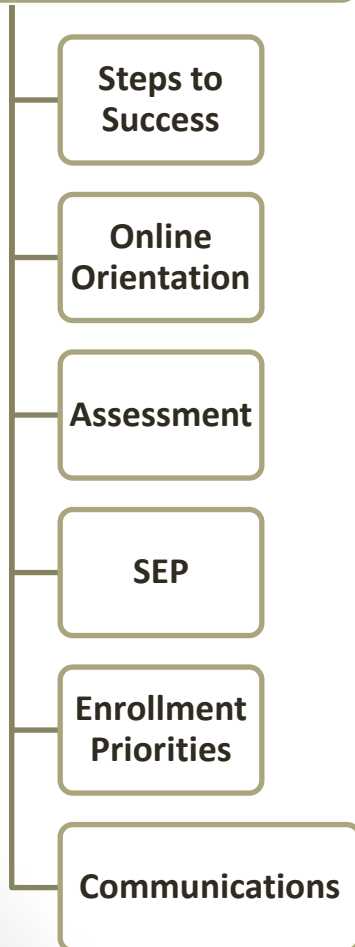


Mission

- **Increase community college student access and success by**
 - **Providing effective core services, including orientation, assessment and placement, counseling, academic advising and early intervention.**
- **Ensure student equity in assessment, student services, and access to college resources; and**
- **Provide a foundation for students to achieve their educational goals.**

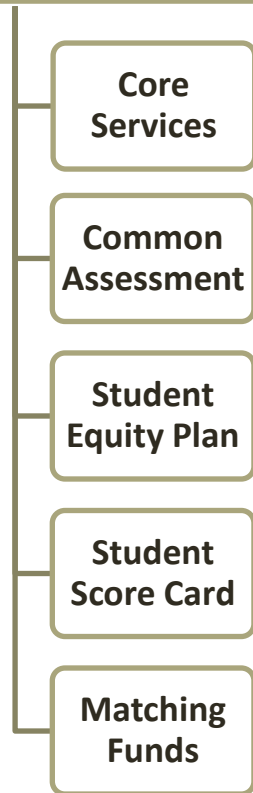
2013-2014

CORE SERVICES



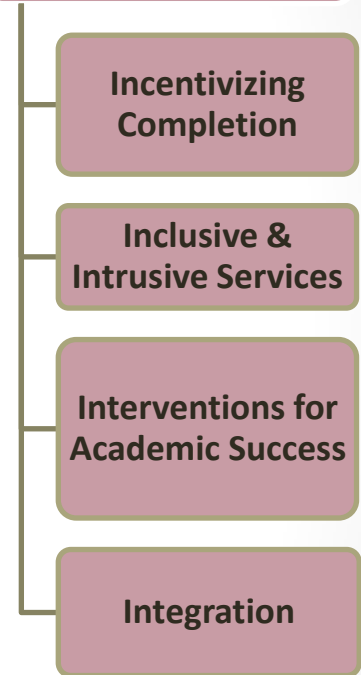
2014-2015

FUNDING GUIDELINES



2015-2016

Institutional Change



DISTRICT SERVICES

Welcome!

On behalf of the Los Rios Community College District – American River, Cosumnes River, Folsom Lake and Sacramento City colleges – we would like to welcome you to one of the nation's most respected learning institutions.

Our four college campuses and six regional education centers comprise California's second-largest community college district. We are where you are! And we are dedicated to making your educational goals our priority. Our faculty and staff are here to help guide you every step of the way.

In order for us to most effectively help you FIND YOUR SUCCESS, all new students must plan ahead and complete the following steps:

Step 1 - Apply

Complete your application online. Fill out and submit your application starting February 1st (for summer/fall terms) or starting September 10th (for spring term). You will then receive a "welcome" email that includes your personalized student ID number, which you will need in order to access all of our services.

Step 2 - Complete Orientation

Orientation is offered in an online format. Complete the online orientation and quizzes the day after you receive your student ID number.

Step 3 - Complete Assessment/Placement

Assessment of your skills in mathematics and English will help you succeed in college by placing you in classes appropriate to your skill level. ESL (English as a Second Language) students are also required to take the ESL assessment.

Step 4 - Create an Education Plan

Choose your first-semester classes.

Step 5 - Register for Classes

Register for your classes online through eServices. Click [here](#) for eServices.

NOTE: You only have to complete the Application, Orientation, Assessment and Education Plan steps once - regardless of whether you are attending more than one college - to ensure highest priority for class registration.

Click on the college links below to get started on your steps!

American River College



- [Apply](#)
- [Orientation](#)
- [Assessment](#)
- [Education Plan](#)
- [Register](#)

Cosumnes River College



- [Apply](#)
- [Orientation](#)
- [Assessment](#)
- [Education Plan](#)
- [Register](#)

Folsom Lake College



- [Apply](#)
- [Orientation](#)
- [Assessment](#)
- [Education Plan](#)
- [Register](#)

Sacramento City College



- [Apply](#)
- [Orientation](#)
- [Assessment](#)
- [Education Plan](#)
- [Register](#)



Estudiantes Nuevos:

Tomen las clases que necesitan.
¡Tomen los Pasos al Éxito de Los Rios!

Para asegurar su oportunidad de tomar las clases que necesitan en cualquiera de los cuatro colegios de Los Rios, todos los estudiantes nuevos deberán completar los siguientes Pasos al Éxito:

- ✓ Llenar la solicitud
- ✓ Completar la orientación
- ✓ Completar los exámenes de ingreso
- ✓ Crear un plan de educación
- ✓ Registrarse en las clases que necesiten

No te quedes fuera. Toma hoy los Pasos al Éxito que ofrece Los Rios.

Comienza aquí: success.losrios.edu





Абитуриенты:

Подайте заявление на необходимые курсы.
Совершите Шаги к Успеху в Лос Риос!

Для того, чтобы забронировать места на необходимых курсах в любом из четырех колледжей округа Лос Риос, все абитуриенты должны заранее запланировать и завершить Шаги к Успеху:

- ✓ Подать заявление
- ✓ Пройти ориентацию
- ✓ Пройти тестирование
- ✓ Составить план образования
- ✓ Зарегистрироваться

Воспользуйтесь возможностью. Совершите Шаги к Успеху в Лос Риос, сегодня!

Начните здесь: success.losrios.edu





Sinh viên mới:
Muốn ghi danh vào những lớp bạn cần.

Hãy theo những Steps to Success của học khu Los Rios!

Để việc ghi danh vào một trong bốn đại học của học khu Los Rios được dễ dàng, tất cả sinh viên mới vào trường cần phải chuẩn bị và hoàn tất những Steps to Success sau đây:

- ✓ Nộp đơn
- ✓ Hoàn thành chương trình hướng dẫn
- ✓ Thi xếp lớp
- ✓ Lập một chương trình học
- ✓ Ghi danh vào lớp học

Đừng bỏ lỡ cơ hội. Hãy hoàn tất những Steps to Success của khu học Los Rios càng sớm càng tốt.

Khởi điểm: success.losrios.edu

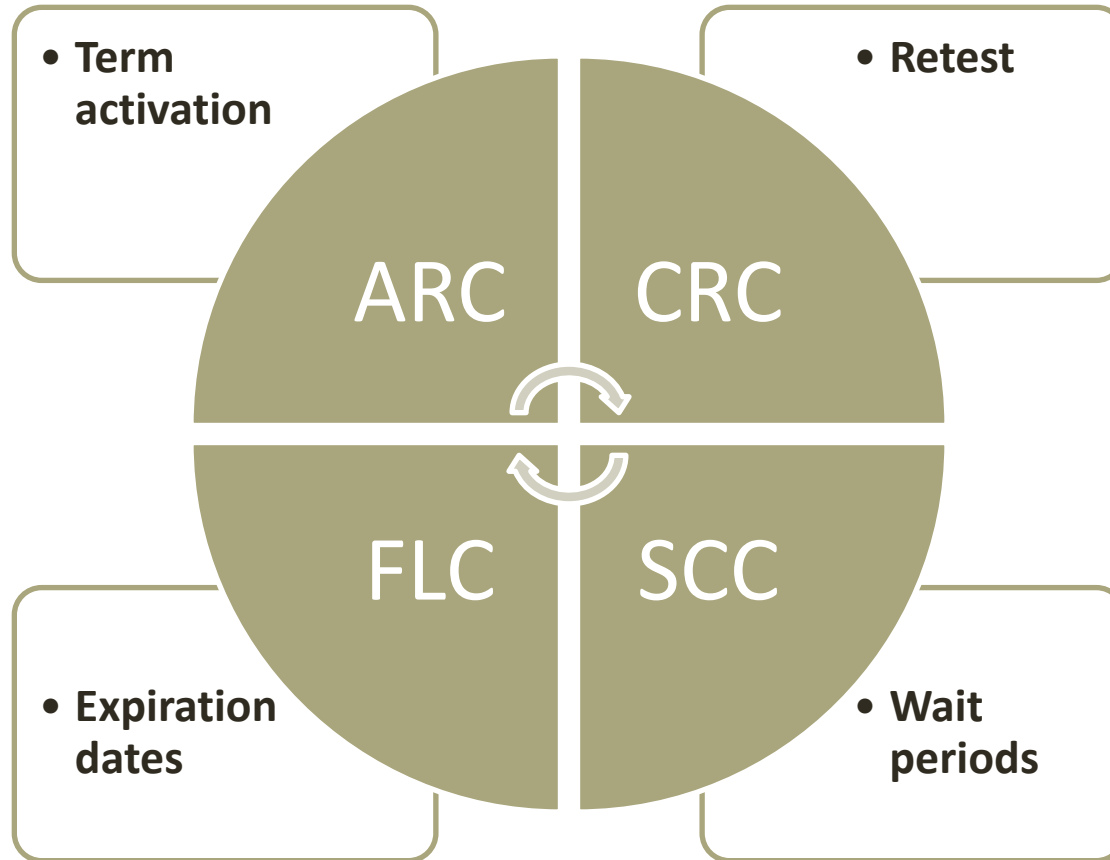
Welcome and Overview

A dark blue rectangular area with the text "Welcome and Overview" in a yellow, sans-serif font. A black play button icon with a white triangle is centered over the text.

Assessment: Before

Assessment Practices Inventory						
		Types of Assessment	ARC	CRC	FLC	SCC
A	Is assessment practice rule for local/districtwide?	English	Local	Local	Local	Local
		Math	Local	Local	Local	Local
		ESL	District-wide	District-wide	District-wide	District-wide
B	How many times can a student retake an assessment test?	English	0	0	1x/semester (6mos) Max 4 tests/year	1x then once every 4 months w/referral
		Math	1x/year (12 mos.)	0	1x/semester (6mos) Max 4 tests/year	1x then once every 4 months w/referral
		ESL	0	0	0	0
C	What are the time frames for a student to be able to retake an assessment?	English	Only after score expires	Only after score expires	Not same day	Not same day
		Math	Not same day	Only after score expires	Not same day for same Math test level. Can retake different Math level on same day	Not same day Wait for 4 mos. for >2x
		ESL	Only after score expires	Only after score expires	Only after score expires	Only after score expires
D	Can a student retake an assessment after starting sequential courses?	English	Yes	No	Yes	Yes
		Math	Yes	No	Yes	Yes
		ESL	No	No	No	No
E	What tools are used to check for retest?	English	Local Database	Local Database & LR Assessment	Local Database	1. LR Assessment 2. SARS/Local (Essay) 3. Kiosk (Before 2009)
		Math	Local Database	Local Database & LR Assessment	Local Database	1. LR Assessment 2. Kiosk (Before 2009)
		ESL	LR-Assessment	Local Database & LR Assessment	Local Report-Includes Assessment & Enrollment	LR Assessment
F	Process for Verification	All	Intake	End of day	End of Day	Intake
G	Upload to PS Frequency	All	Daily automated	Once per day, depending on staff availability	Depending on staff availability	Daily automated
H	Who makes a decision to retest? (Authorized)	English	Counselor	Assessment Dept.	Counselor & Dean	Counselor
		Math	Counselor	Assessment Dept.	Counselor & Dean	Counselor
		ESL—Districtwide policy	ESL Dept. Chair	ESL Dept. Chair	ESL Dept. Chair	ESL Dept. Chair
I	Preparatory Services I – In person O – Online Content R – Referral to site <i>Courses offered for credit are not listed</i>	English	-In person - summer only (60 students)	-In person - Summer Bridge -Summer: Reading/Writing— ENGWR.99 (P/NP)	-Referral to other websites	-Referral to other websites Online content
		Math	-In person - summer only (60 students) -F/S Workshop Series -Summer Advantage	-Summer Bootcamp (C/NC) -F/S Math 83: Anytime (C/NC)	-Online Content	-In person – summer boot camp Pilot – MyFoundationsLab
		ESL	-None	-None	-Referral to other websites	-Refer to other website- Compass sample ?s

Assessment: After



American River College

Promising Practices

- **Group Planning Sessions (GPS)**
- **Educational Pathways Plan**
- **SSSP Coordinator and Support Staff**
- **Early Intervention Services (Connect for Success)**
- **Faculty Mentor Program**
- **First Year Experience (FYE)**



American River College

Moving Forward

- **Pathway Implementation- Outreach**
- **Full-time and Adjunct Counselors**
- **Support Staff**
- **Peer Mentors**
- **Workshops for At-risk Students**



Cosumnes River College

Promising Practices

- **New Student Access Center to help students complete the “Steps to Success” on-site**
- **Group Counseling to facilitate education plan completion**
- **Proactive Strategies to reach out to students**
 - **JumpStart case management**
 - **Just-in-Time messaging**
 - **Phone calls**
- **New Summer Approach**
 - **Welcome Day**



Cosumnes River College

Moving Forward

- Increase Counseling Department capacity
- Develop and implement Peer Counseling
- Enhance Orientation
- Enrich Early Alert
- Expand Summer Experiences for new students



Folsom Lake College

Promising Practices

- **4 C's = Collaboration, Compassion, Compromise and Connectivity**
- **Intrusive Interventions**
- **Skill Building Workshops**
- **Summer Programming**
- **Learning Communities**
- **Peer Influence**
- **Broad and Consistent Communication**
- **Mindful and Purposeful Planning**



Folsom Lake College

Moving Forward

- Offer On Ground Orientation (Optional)
- Expand Summer Bridge Program to Centers SU16
- Add Reading Component to Summer Bridge
- Offer Math Boot Camps to every Semester
- Expand Math Boot Camps to Centers SU16
- Explore English Boot Camps
- Engage in Districtwide Dialog about Scaling the Program for Academic Student Success (PASS)
- Explore Programs Developed within the District



Sacramento City College

Promising Practices

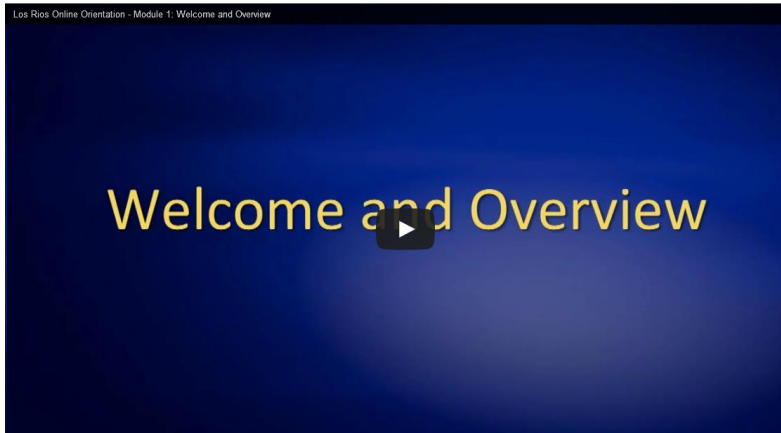
- **4 -Full-time counselors added (1-GF/3-SSSP)**
- **4 -SSSP Specialists hired/new LRCCD job description created**
- **Mentoring program for Summer Success Academy (SSA) students**
- **Basic Skills faculty coordinator supported by BSI, SSSP, and Equity**
- **Math and English workshops “boot camp” to prepare new students for Assessment**
- **Provide face to face orientations with faculty in major**

Sacramento City College

Moving Forward

- **Hiring an additional faculty coordinator for SSSP and Equity**
- **Providing temporary support for Assessment at the Davis and West Sacramento Centers**
- **Hiring additional full-time & adjunct counselors and SSSP Specialists to support counseling (career, West Sac, bilingual abilities, etc.)**
- **Creation of a virtual/interactive campus map**
- **Explore implementation of available Early Alert technology with faculty**
- **Expand Summer Success Academy participation**

Of 75,457 students currently enrolled...



47,965 have completed the online orientation



58,154 have completed 1 or more of the assessment tests

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STUDENT EDUCATIONAL PLAN

ID# 1368604	Name Laura Rodriguez	Counselor Sandra Gutman	Date 08/10/2015
College SCCC	Ed Goal Transfer to 4-Year after AA/AS	Req. Term Spring 2012	Phone 916/422-1668
	Major Business Admin-Transfer CSU GE	Proj. Term	Catalog Year

TRANSFER DATA FOR PRIMARY CHOICE 4 YEAR COLLEGE

System UC	College UC, Los Angeles	Major at 4 Yr Business Economics (Pse)	Pattern IGET
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Student is referred to the following Support Service: Participation

SEP Comments - Your Steps for Success:

Student just attended readmission workshop.
Student is also planning to enroll into "PUENTE" program and need ENGWR 101 prerequisite.
Attend 1st class even if waitlisted or closed Submit BOG waiver form
Submit FAFSA form

Assessment Placements:

Writing	Math	Reading	ESL
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Summer 2015			Fall 2015			Spring 2016		
Course	Units	Comments	Course	Units	Comments	Course	Units	Comments
	0.0		ECON 304	3.0		ENGWR 300	3.0	Prerequisite
			HECD 3101	2.0	Prerequisite	STAT 300	4.0	
			ENGWR 101	4.0	Prerequisite	ENGRM 310	3.0	REPEAT
				10.0		HECD 330	1.0	Prerequisite
			attend Puente Club			HECD 302	1.0	Prerequisite
							12.0	

54,610 have a recorded education plan

This SEP is intended to serve as a guide toward the completion of your stated educational goal, dependent on course availability, resources, time, and other factors. This educational plan is time sensitive to pre-requisites and program requirements that change at any time. It is your responsibility to meet with a counselor regularly, check the catalog, school or program website, and consult www.asistat.org for updates.

Signatures: Student _____ Date _____ Counselor _____

QUESTIONS?