

Financial Aid

Update

Los Rios Community College District
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Financial Aid Update

- Major Programs
- Systems
- Outreach

Overview of Financial Aid

- The District's financial aid services consists of 20 separate financial aid programs
- Total financial aid support provided in 2017-2018 was \$139.3 million awarded to 53,715 students
- Financial aid is administered by the Financial Aid offices at each of the colleges supported by District staff. In 2017-18, Financial Aid staff processed over 95,000 disbursements

Major Programs

Program	Amount	Number of Recipients
Pell Grant	\$66,588,643	20,772
CA College Promise Grant	\$36,230,214	52,962
Student Loans	\$18,731,480	2,623
Cal Grant B	\$5,961,300	4,963
All Other Aid	\$11,755,123	N/A
Total	\$139,266,760	53,715

Changes in Financial Aid Programs

Program	Change
CA College Promise Grant	Name change from Board of Governors Fee Waiver to CA Promise Grant
Full Time Student Success Grant (FTSSG)	Eliminated program starting with the 2018-2019 award year.
Community College Completion Grant (CCCG)	Eliminated Program starting with the 2018-2019 award year
Dreamer State Grant	Was only funded for the 2017-2018 award year
LRCCD Promise Program	New program for first-time full-time students.
Student Success Completion Grant (SSCG)	New program developed to better address student needs using the funding from the FTSSG and the CCCG.
Cal Grant B and C	Executive Director Lupita Alcala will be proposing to her board the consolidation of all Cal grants into one grant and increasing the amount for community college students to \$3000 per year

Pell Grant

Award

- Maximum Award \$6,095
- Lifetime limitation – 600%

Eligibility

- Must be enrolled in an eligible program
- Must be enrolled in units for eligible courses
- Must complete FAFSA
- Must be a U.S, Citizen or Eligible Non -Resident

Funding Formula

- SCFF funds for Pell Students served as well as Outcomes for Pell students
- Students eligible for Pell automatically receive Promise grant if CA resident. but not vice versa

CA College Promise Grant

(formerly known as BOG Fee Waiver)

Award

- Waives enrollment fees across the District
- No limitation on the amount of fees to be waived
- 9 Types of CA Promise Program

Eligibility

- Must complete FAFSA or Promise Grant Application
- Must be CA Resident, AB540 or AB 2000
- Must be making academic progress

Funding Formula

- SCFF funds for Promise Program Students served as well as Outcomes for Promise Grant students
- Promise grant does not automatically make a student Pell Eligible

Cal Grant

Award

- Maximum Award Cal B \$1,672
- Lifetime limitation – 400%

Eligibility

- Must be enrolled in an eligible program
- Must be enrolled in units for eligible courses (half-time)
- Must complete FAFSA or CA Dream Act Application

Funding Formula

- Students funded for a Cal Grant are automatically eligible for a Promise Grant.

Loan Default Rates

College	FY2015 (current)	FY2014	FY2013
ARC	18.2	23.1	24.8
CRC	21.5	23.4	18.4
FLC	14.0	16.2	18.9
SCC	20.4	21.8	20.3

Sample Student Award

(Independent student living away from home)

Cost of Attendance:	\$21,184
Expected Family Contribution (EFC)	\$0
Federal need	\$21,184
Aid Awarded:	
Pell Grant	\$6,095
CA College Promise Grant	\$1242
Cal Grant B	\$1672
Student Success Completion Grant*	\$1298
Subsidized Direct Student Loan	\$3,500
Unsubsidized Direct Student Loan	\$6,000
Total Aid Awarded	<u>\$19,807</u>
Unmet Financial need	\$1,377

*This student is eligible for this grant could have received up to \$4000 in Student Success Grant if the student was enrolled in 15 units instead of 12.



Supporting Pathways

- Students are funded at the plan level not the degree level
- Students receive a communication if the course they are enrolled in is not applicable to their program
- Students academic progress is checked at the end of every term
- Pell funds disbursed in two payments to promote retention

Systems

Prior to 2016-2017

- Each college ran their own award processes
- Policies and procedures were more campus based
- Colleges used a third party software to manage financial aid programs.

2016-2017

- Initial year of using PeopleSoft for financial aid processing
- Centralized processes and policy development for financial aid to be consistent DW
- Now entering our third year in the new system

Goals for Moving to Peoplesoft

- Improve service to students
- Provide consistent information to students
- Enhance efficiency, including full integration with student system
- Improve accountability and compliance with regulations
- Create familiarity for our students who transfer to the CSUs and UCs

Improve Service to Students and Enhance our Efficiency

The number of students who received a disbursement the first week of school this fall increased by 24% compared to the last award year in the old system.

Award Year	Number of Students	Award Amounts
2015-2016	8,036	\$ 9,765,047
2018-2019	10,571	\$ 11,591,716

Cal Grants

Award Year	Grant Type	Student Count	Dollar Amount
2015-2016	B	4,957	\$6,128,010
2017-2018	B	4,963	\$5,961,300
2015-2016	C	338	\$131,954
2017-2018	C	328	\$201,415

Starting with the 2018-2019 awarding cycle, Cal Grants are now mass awarded and disbursement records are sent to CSAC in batch. Previously this was done manually.

Processing Time

CA Promise Grant Application

PeopleSoft

3 to 24 Hours based on Method

Powerfaids (old system)

Varied by College

FAFSA (Pell Grant)

Daily (DOE takes three days to process)

Weekly








Cal Grant ISIRs

Weekly (matches the State's frequency)

Varied by College

Student Center (eServices) Welcome Page

Student Homepage

View Messages  1 Unread Message	Student Center 	Academic Records 
Financial Aid 	Profile  W0011575	Tasks  No current tasks
Other Resources 		

Student Center Message Center

The screenshot displays the Student Center Message Center interface. At the top, there is a search bar labeled "Search for threads" with a magnifying glass icon. Below the search bar, the interface is divided into two main sections: a left sidebar and a main content area.

Left Sidebar:

- Navigation tabs: "INBOX (3)" (highlighted with a red box) and "ARCHIVED (0)".
- Sort By: "Date/Time" with a dropdown arrow.
- Message list items:
 - Los Rios Classes Start Soon Registration** (Aug 17) - This item is highlighted in blue.
 - FLC Financial Aid 2018-2019 Loan Denied Letter Student Loans (Aug 8)
 - Los Rios: Parking Permit Parking Permit (Jul 31) - Marked as "Expiring" in red.

Main Content Area:

- Subject:** Los Rios Classes Start Soon
- Regarding:** Registration
- Expires:** Oct 16, 2018
- Institution:** Los Rios Comm College District
- Department:** Admissions and Records (highlighted with a red box)
- Date/Time:** 08/17/2018 - 10:46 am | [User Icon]
- Header:** "Los Rios" in large blue font, followed by "Community College District".
- Section:** "Classes Start Soon – Get Ready" in blue font.
- Content:**
 - What you need to know:**
 - Classes begin soon.
 - Follow these tips to make sure the start of your semester is a success.
 - Next steps:**
 - Today:**
 - Order your semester parking permit today on eServices and we will mail it to you so you have it for the first day of class. Parking permits ordered online could take up to 2 weeks to receive.
 - Buy textbooks. Go [here](#) and click on your college bookstore.
 - Print your [class schedule](#) from eServices and bring it with you the first week. Use this schedule to find your class locations, days, and times.

Student Center Awards

The screenshot shows a web interface for a student's financial aid. At the top, there is a navigation bar with 'Student Homepage' on the left and 'Financial Aid' in the center. Below the navigation bar, the current academic year is '2017-2018' with a 'Change' button next to it, which is highlighted by a red arrow. On the left side, there is a sidebar menu with options: 'Awards', 'Financial Aid Summary', 'Federal Direct Loan Request', and 'FA Course Eligibility'. The main content area is titled 'Award Summary' and shows a table with 4 rows. The table has columns for 'Award Description/Category', 'Award Status', 'Net Award', and 'Disbursed'. The first row is highlighted in red and shows 'FLC Federal Pell Grant' with a status of 'Accepted', a net award of 2,024.00, and a disbursed amount of 2,024.00. The other rows are 'FLC Board of Gov Fee Waiver' (Waiver, Accepted, 1,248.00 net, 0.00 disbursed), 'FLC Federal Direct Sub Loan 1' (Loan, Accepted, 2,250.00 net, 2,226.00 disbursed), and 'FLC Federal Direct Unsub Loan1' (Loan, Accepted, 3,000.00 net, 2,968.00 disbursed). A 'Totals' row at the bottom shows a net award of 8,522.00 and a disbursed amount of 7,218.00. Below the table, there is a note: 'Currency used is US Dollar' and a disclaimer: 'Based on review of your Free Application for Federal Student Aid you have been awarded the listed aid. It is intended to help you fill the gap between your ability to pay, your expected family contribution or EFC, and college costs, or the cost of attendance or COA. Additional loan funding may be available, contact the Financial Aid Office for more information.'

2017-2018 [Change](#)

Awards
Financial Aid Summary
Federal Direct Loan Request
FA Course Eligibility

Award Summary

4 rows

Display Summary

Award Description/Category	Award Status	Net Award	Disbursed
FLC Federal Pell Grant Grant	Accepted	2,024.00	2,024.00
FLC Board of Gov Fee Waiver Waiver	Accepted	1,248.00	0.00
FLC Federal Direct Sub Loan 1 Loan	Accepted	2,250.00	2,226.00
FLC Federal Direct Unsub Loan1 Loan	Accepted	3,000.00	2,968.00
Totals		8,522.00	7,218.00

Currency used is US Dollar

Based on review of your Free Application for Federal Student Aid you have been awarded the listed aid. It is intended to help you fill the gap between your ability to pay, your expected family contribution or EFC, and college costs, or the cost of attendance or COA. Additional loan funding may be available, contact the Financial Aid Office for more information.

Student Center Disbursements

2017-2018 [Change](#)

Awards ^

- Summary
- Accept/Decline
- Disbursements**
- Shopping Sheet
- Financial Aid Summary v
- Federal Direct Loan Request
- FA Course Eligibility

Disbursements

Display 3 rows

Award Description	Disbursement / Disbursement Status / Status Date	Award	Fees	Net Award	Disbursed
FLC Federal Pell Grant	1 Disbursed 01/18/18	272.00	0.00	272.00	272.00
FLC Federal Pell Grant	2 Disbursed 03/22/18	272.00	0.00	272.00	272.00
FLC Board of Gov Fee Waiver	1 Scheduled 01/18/18	624.00	0.00	624.00	0.00
Totals		1,168.00	0.00	1,168.00	544.00

Student Center Course Eligibility

2017-2018 [Change](#)

Awards ^

- Summary
- Accept/Decline
- Disbursements
- Shopping Sheet

Financial Aid Summary v

- Federal Direct Loan Request
- FA Course Eligibility**

FA Course Eligibility 3 rows

Display v

College	Term	Subject / Catalog	FA Eligible	Enrolled Units	FA Eligible Units	
FLCC	1183	CHEM 305 (16077)	✓	5.00	5.00	>
FLCC	1179	COMM 301 (19371)	✓	3.00	3.00	>
FLCC	1179	MATH 120 (16202)	✓	5.00	5.00	>
Totals				13.00	13.00	

Targeting Outreach and In-reach

- Integration assists in more readily identifying students who have not applied for financial aid and communicating with them
- Provides information on individuals who have been processed for aid but have not enrolled
- Communicating the financial aid advantages to adding units

Los Rios Outreach Efforts 2017/18

ARC

- 25 independent outreach events
- 8 additional partnership efforts with CalSOAP
- All feeder high school supported with workshops
- Reached an estimated 1,200 students with direct FAFSA/CADAA assistance
- Los Rios Promise presented to local feeder school boards to facilitate educational partnerships
- Held Cash for College event(s)

Los Rios Outreach Efforts 2017/18

CRC

- 28 independent outreach events
- FAFSA/CADAA support days held at all feeder high schools
- Multiple phone call, text and mailing campaigns nudged students regarding FAFSA/CADAA completion and Los Rios Promise
- Held Cash for College event(s)

Los Rios Outreach Efforts 2017/18

FLC

- 8 high school workshops; all feeder high schools supported
- Approximately 450 students reached at local high schools
- Additional 35 FLC-hosted workshops
- Additional 850 students reached with FAFSA/CADAA support
- Held Cash for College event(s)

Los Rios Outreach Efforts 2017/18

SCC

- 19 independent outreach events
- Reached an estimated 1,350 students
- Each feeder high school supported
- Additional mailing and phone call campaigns reached 850 students with Los Rios Promise and Financial Aid nudge information
- Held Cash for College event(s)

Los Rios Outreach Efforts 2017/18

- Nudge emails sent from District Office to students who:
 - Completed FAFSA/CADAA and LRCCD application but did not enroll in classes; social media outreach campaign
 - Enrolled but did not complete FAFSA/CADAA
 - First-time students who did not take 12 units as required for Los Rios Promise
 - CalGrant recipients <12 units who could qualify for SSCG funds (additional \$1,300 for \$0 EFC students)

Los Rios Outreach Goals

- LRCCD integrated Financial Aid into District-wide “Steps to Success” onboarding materials, Web sites and promotional campaigns
- Los Rios Promise Grant information being shared with high schools through counselor conferences and student workshops
- Nudge campaigns continue for students to complete FAFSA/CADAA, increase units for program(s) eligibility and early application dates

Governance

- All four colleges meet regularly to discuss Financial Aid regulation changes, system updates and identify enhancements
- Each college has a Campus Financial Aid Implementation team
- Specialized technology team has members from all 4 colleges and the DO
- Organizational structure allows feedback and input from multiple stakeholders
- Decisions are not made in isolation and communication is improved

Financial Aid Update